

# SGS

Certificate TR07/000602

The management system of

## BORUSAN LOJİSTİK DAĞITIM DEPOLAMA TAŞIMACILIK VE TİCARET A.Ş.

Premier Kampüs Ofis, Gürsel Mahallesi, İmrahor Caddesi, No:29/A, Kat:6,  
34400, Kağıthane, İstanbul, Turkey

has been assessed and certified as meeting the requirements of

### ISO 10002:2014

For the following activities

**Customer complaint management system for Land Transportation Services, Port Terminal Services, International Transportation Services, Chartering Services, Bounded Warehouse and Warehouse Activities, PDI Operations at all company facilities.**

This certificate is valid from 09 December 2019 until 04 December 2022  
and remains valid subject to satisfactory surveillance audits.  
Re certification audit due before 22 November 2022  
Issue 6. Certified since 05 December 2007

Authorised by

SGS Supervise Gözetme Etüd Kontrol Servisleri A.Ş.  
Certification & Business Enhancement  
Bağlar Mah. Osmanpaşa Cad. No:95

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